

**DATE:** September 1<sup>st</sup>, 2021  
**TO:** 911 Emergency Response Advisory Committee  
**FROM:** Cody Shadle, Manager, City of Reno Public Safety Dispatch [shadlec@reno.gov](mailto:shadlec@reno.gov)  
775-334-2370  
**THROUGH:** Rob Larson, Commander, Reno Police Department  
**SUBJECT:** REIMBURSEMENT REQUEST – PRIMARY PSAP (Public Safety Answering Point), CITY OF RENO PUBLIC SAFETY DISPATCH THREE (3) HARRIS SYMPHONY RADIO DISPATCH CONSOLES TO REPLACE EXISTING WORKSTATIONS IN FAILURE THAT REQUIRE REPLACEMENT for [For Possible Action] - A review, discussion and possible action to approve, deny or otherwise modify a request to reimburse the costs of purchasing three (3) Harris Symphony Radio Dispatch consoles; for a total amount not to exceed: \$173,280.14.

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**SUMMARY**

PRIMARY PSAP (Public Safety Answering Point), CITY OF RENO PUBLIC SAFETY DISPATCH THREE (3) HARRIS SYMPHONY RADIO DISPATCH CONSOLES TO REPLACE EXISTING WORKSTATIONS IN FAILURE THAT REQUIRE REPLACEMENT for [For Possible Action]. A review, discussion and possible action to approve, deny or otherwise modify a request to reimburse the costs of purchasing three (3) Harris Symphony Radio Dispatch consoles for a total amount not to exceed: \$173,280.14.

**NRS APPLICABLE:** *NRS 244A.7645* Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

**STAKEHOLDER REVIEW(s)**

Stakeholder is a primary Public Safety Answering Points (PSAP) – City of Reno Public Safety Dispatch.

**PREVIOUS ACTION&BACKGROUND**

On December 8, 2020, the E911 Emergency Response Advisory Committee approved the purchase of two (2) Harris Symphony Dispatch Radio consoles for Washoe County Sheriff’s Office Communications to outfit two new workstations and support their growing needs. The reimbursement was approved at an amount of \$120,724.00 through the Enhanced 911 fund.

**FISCAL IMPACT**

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

**RECOMMENDATION**

It is recommended that the E911 Emergency Response Advisory Committee approve the request to reimburse City of Reno Public Safety Dispatch (PSAP) for the purchase of three (3) Harris Symphony Radio Dispatch Consoles; for a total amount not to exceed: \$173,280.14.

**POSSIBLE MOTION**

Move that the E911 Emergency Response Advisory Committee approve the request to reimburse City of Reno Public Safety Dispatch (PSAP) for the purchase of three (3) Harris Symphony Radio Dispatch Consoles; for a total amount not to exceed: \$173,280.14.



L3Harris Technologies, Inc.  
 Public Safety and Professional Communications  
 221 Jefferson Ridge Parkway  
 Lynchburg, Virginia 24501  
 Phone: 1-800-368-3277  
 Fax: 321-409-4393

Quote Name: City of Reno\_Symphony Console Equipment & Services\_MBP19829\_072021

Paul Wiley  
 City Hall  
 1 E First St, 5th Fl  
 Reno, NV 89501  
 775-334-2280  
[wileyvp@reno.gov](mailto:wileyvp@reno.gov)

Date: 7/20/2021  
 Sales POC: Amy Higgins  
 Sr. Specialist, Sales  
 775-200-6498  
[Amy.Higgins@L3Harris.com](mailto:Amy.Higgins@L3Harris.com)  
 Quote by: K.Braswell/Ana Walker/I.Frank  
 CRM #: 20CS21174  
 Case #:

Item	Part Number	Description	Qty	NSRS Contract Sale Price	Extended Sale Price
<b>Symphony Console</b>					
10		Symphony Console, equipped per Washoe County contract configuration (parts per bundle below)	3	\$ 44,807.00	\$ 134,421.00
	UD-ZN4Z	CONSOLE, BUNDLE, PREMIER, WIN8.1	1	Included	Included
	UD-SG4W	LICENSE,AES AND DES LEVEL ENCRYPTION	1	Included	Included
	UD-SG4T	LICENSE,CONVENTIONAL CONTROLS	1	Included	Included
	UD-SH2L	LICENSE,MARKER TONE	1	Included	Included
	UD-SH5B	LICENSE,BASE SIP,ADD TO ENT/PREM BUNDLE	1	Included	Included
	UD-SH4W	LICENSE,SIP,ADD 4 EXTENSIONS,8 CALLS	1	Included	Included
	UD-AB1A	SPEAKER, NANO, SYMPHONY	4	Included	Included
	UD-CU6U	MONITOR, 23IN CLASS,HIGH DEF	1	Included	Included
	UD-AB1L	CABLE,DISPLAYPORT TO DVI-D,15FT	1	Included	Included
	UD-AB1F	MOUSE, OPTICAL, USB, SCROLL WHEEL	1	Included	Included
	UD-AB1G	KEYBOARD, 104 KEY, USB	1	Included	Included
	UD-AB1M	DESK MIC, DB9	1	Included	Included
	UD-AB1B	JACK BOX, 6 WIRE	2	Included	Included
	UD-SH4U	LICENSE,RADIO UNIT MONITOR	1	Included	Included
	UD-SG4Y	LICENSE,REMOTE AUX I/O	1	Included	Included
	2C-CM22218-0604	Power Supply,Ext UPS,60 Hz	1	Included	Included
	MM100UD	MANUAL,OP/INSTA/CONFIG,SYMPHONY,CD	1	Included	Included
	UD-SW1B	SW,SYMPHONY PC APP & WIN 8 IMAGE	1	Included	Included
	SS-SG1F	SOFTWARE, REMOTE BATON	1	Included	Included
	SS-SG4U	LICENSE,PAGING CAPABILITY	1	Included	Included
	SS-SH8K	LICENSE, DYNAMIC CROSS-MUTE	1	Included	Included
	CM-022218-001101	License,Vocoder	2	Included	Included
	UD-AB1D	SINGLE FOOTSWITCH, USB, SYMPHONY	2	Included	Included
	2C-CM22218-0305	HEADSET,OVER-THE HEAD SOLID BOOM	2	Included	Included
	CM-022218-3006WJ	Adapter,6 Wire Jackbox to Headset	2	Included	Included
20	L3Harris Drafting		10	\$ 125.00	\$ 1,250.00
30	L3Harris Project Manager		25	\$ 198.75	\$ 4,968.75
40	L3Harris Senior Project Manager		4	\$ 300.00	\$ 1,200.00
50	L3Harris. System Engineer		31	\$ 198.75	\$ 6,161.25
60	L3Harris Senior System Engineer		4	\$ 300.00	\$ 1,200.00
70	Site Manager (Not Applicable)		0	\$ -	\$ -
80	Installation		3	\$ 1,833.33	\$ 5,499.99
<b>WIN 8 to WIN 10 Upgrade</b>					
90	Upgrade from WIN 8 to WIN 10		3	\$ 1,500.00	\$ 4,500.00
100	14031-0004-11	WIN 10, 64Bit, LTSB	3	\$ 144.30	\$ 432.90
110	UD-SW1N	Symphony PC App & WIN Image	3	\$ 148.00	\$ 444.00
120	3-Year Extended Warranty		3	\$ 4,318.50	\$ 12,955.50
130	Shipping Estimate		1		\$ 246.75
<b>Total Sale Price \$</b>					<b>173,280.14</b>

**Terms and Conditions:**

- The Terms and Conditions are governed by the agreement between Harris Corporation (now L3Harris Technologies) and Washoe County dated 09/27/2018. Please reference MBP# 19829.
- Line items 90-110 are specifically for use with the SR10A.4+ VIDA Core and will be installed and configured at cutover.
- (1) UPS is included with the consale, UPS is NOT redundant.
- The following assumptions accompany this quote:  
**ASSUMPTIONS:**
  - Deinstallation is included per Washoe County contract.



L3Harris Technologies, Inc.  
Public Safety and Professional Communications  
221 Jefferson Ridge Parkway  
Lynchburg, Virginia 24501  
Phone: 1-800-368-3277  
Fax: 321-409-4393

Paul Wiley  
City Hall  
1 E First St, 5th Fl  
Reno, NV 89501  
775-334-2280  
[wileyp@reno.gov](mailto:wileyp@reno.gov)

Date: 7/20/2021  
Sales POC: Amy Higgins  
Sr. Specialist, Sales  
775-200-6498  
[Amy.Higgins@L3Harris.com](mailto:Amy.Higgins@L3Harris.com)  
Quote by: K.Braswell/Ana Walker/I.Frank  
CRM # 20CS21174

**Purchase Order requirements:**

Purchase Order issued to L3Harris Technologies - PSPC - 221 Jefferson Ridge Parkway - Lynchburg, VA 24501

*The Purchase Order should include the following references:*

Quote Name, Contract, and/or MBP# reference (as noted in #1 above if applicable), and CRM# listed on quote, if applicable.

All orders must contain valid model number, quantity, and price for each item

Frequencies must be supplied with order if applicable

Requested Delivery Date; If related to Grant Funding, important to provide Grant name, Agency, deadline and product receipt deadline, when applicable.

Shipping will default to Best Way, 5 day ground, unless otherwise specific. Special shipping/delivery instructions (ex. Delivery lift gate required?) must be noted if applicable. Non Standard packing will be billed to the customer.

Bill to and Ship to addresses must be included. If account number is available, please provide. If you have not ordered from Harris (or an authorized Harris dealer) before, please provide contact information to enable account setup.

Harris DUNS#: 101474992; Cage Code: 1PNR4; Tax ID 34-0276860.